



SCLEROS S.p.A. works tungsten carbide (WC+Co) or (WC+Ni) based sintered products, commercially known as Hard Metal, achieving finished parts with extreme geometric and dimensional precision, used for cold forming metals.

It is a company with a strong Italian identity, still owned by the family that founded it in 1948. For over 70 years it has been a symbol of success and excellence in the Hard Metal sector and operates in over 50 countries worldwide. The experience gained in over 50 years and organizational flexibility are the most important competitive levers that allow the company to collaborate profitably with domestic and foreign customers.

The complex and constantly evolving production systems that characterize today's industrial world require high-value tools that improve the production efficiency of their customers. **SCLEROS S.p.A.** is the answer to this need, offering high-quality products: high-performance, durable and with a high degree of precision and finishing.

Each production department has cutting-edge machinery and equipment which, combined with decades of experience and the technical-applicative skills of the staff, allow the company to be an excellence in its field.

SCLEROS S.p.A., fully aware of its role and responsibilities within the economic and social community, has made the development of quality, human capital, environmental protection, health and safety in the workplace an element of its corporate culture and of its relationships with Interested Parties (Stakeholders). The purpose of this document is to communicate the Quality Policy of **SCLEROS S.p.A.** to all employees and interested parties.

The main objectives of **SCLEROS S.p.A.** is the complete satisfaction of the customer's needs, meeting the expectations of the interested parties and achieving and maintaining a high quality level of products offered.

The continuous improvement of the effectiveness of the QMS Quality Management System and its constant adaptation to the evolution of the company reality and the reference standards, constitute a fundamental basis for enabling the Company to successfully pursue the quality objectives.

In order to render this concept concrete, **SCLEROS S.p.A.** commits to steering its operating practices towards compliance with environmental requirements in accordance with UNI EN ISO 9001:2015 for the field of activities "Design and production of hard metal tools with high hardness and precision".





The commitments assumed by SCLEROS S.p.A. are:

- Search for complete satisfaction of the needs and expectations of the interested parties (customers, properties, employees, suppliers and various types of external subjects)
- Constant monitoring of the internal and external context in which it operates
- Careful assessment of the risk and opportunities of its processes
- Diffusion of quality objectives and issues at all levels
- Promoting the development of human resources
- Development and spread of information both outside and within the company
- Constant attention to safety, issues within the working environment and continuous updating of current legislation
- Involvement of suppliers and the constant search for their collaboration and support.

SCLEROS S.p.A., at least annually, reviews the QMS Quality Management System, in order to identify the objectives relating to specific performance indicators of the company processes, to define the significant Improvement Plans on which to commit investments and resources and to ensure its continued suitability, adequacy and effectiveness.

The General management of **SCLEROS S.p.A.** commits to supporting the implementation of this Quality Policy and respects the principles contained within. It will be monitored and updated periodically by General Management in order to guarantee its validity and correspondence to the needs of the company. In order to verify the application of the QMS and determine its adequacy, the General Management has pointed the Quality, Health, Safety and Environment Manager. He coordinates all aspects regarding quality, promotes periodic internal audits, reports to the General Management on results and proposes improvement actions.

Anzola d'Ossola (VB), 16 Aprile 2025

SCLEROS S.p.A.
General Management

